

Policy for Same Mobile Number and/or email address captured for multiple accounts

As per the SEBI circular and Depository Circulars, Depository Participants and Stock brokers need to upload unique mobile numbers and email addresses for each client. Clients can only update unique mobile numbers and email IDs in their Demat or Trading Account.

As per Policy Daulat shall ensure that separate mobile number and email address are captured for each client (new as well as existing). However, under exceptional circumstances, the Company may, at the specific written request of a client in a prescribed Format (Family Declaration Form), upload the same mobile number or email address for more than one client, provided that such clients belong to one 'Family' ('Family' for this purpose has been defined as self, spouse, dependent children and dependent parents). Upon receipt of such request from the client, Company will update the "family flag" in respective client account.

As per Policy Daulat shall procure a 30 days' notice to the clients having same Mobile Number or Email IDs to provide a request to update the family flag or to provide the updated mobile number/email address for updating in the demat account. If no response is received from clients on Company notice, such accounts shall be suspended (suspended for debit) by Company.